



Repeat Prescriptions

Requesting repeat prescription these are the ways you can request It. Please allow 48 working hours for it to be processed

Via Your Chemist

In Person, by filling in a form

By Email

Disabled access

Door Access is suitable for wheelchairs. Disabled toilets are present near the waiting area.



**We're here to help,
not be hurt.**

NHS staff shouldn't have to suffer violence or abuse just for doing their job, so we operate a zero tolerance approach to this type of behaviour.

If you do abuse our staff you could face prosecution.

Complaints

We hope that most problems can be sorted out easily and quickly, often at the time they arise and with the person concerned.

Complaints can be made verbally or in writing to Mrs Ikber Kaur, Practice Manager or any of the doctors. A Patient Complaints Leaflet, explaining the complaints procedure can be obtained from the reception desk.

Data Protection

All information held about patients is completely confidential. The Practice is registered under the Data Protection Act 1984. This Act protects data held on the computer system.

Interpreter

If you are unable to speak English, we can book an interpreter for your appointments. Please let reception know the language that you speak so we can organise this for you.

Chaperone

All patients are entitled to have a chaperone present for any consultation. Please request this at the time of booking or speak to your GP.



Our Address:
6 High Street
West Bromwich
West Midlands
B70 6JX

Our Number: 0121 612 2525

Email: enquiries.drhaque@nhs.net

Website: www.haquemedicalpractice.nhs.uk



Dr. N U Haque & Partners

PRACTICE LEAFLET



Services Provided

We offer a range of services at the practice such as: minor surgery, GP consultations, cervical smear testing, asthma reviews, COPD reviews, diabetes reviews, 6 – 8 week baby checks, child immunisations, health checks etc

How to register

If you wish to register at the practice you can come to reception and collect registration forms or fill in the form online. Then you must complete all the blank sections and hand it back to reception and provide an original copy of ID. Following your registration, you will be required to have a new patient health check to enable your registration to be fully complete.

Appointments

We offer same day appointments and pre-booked appointments. We offer face to face, telephone appointments and video consultations for routine matters.

You can call on the day 8am onwards for same day appointments.



PPG:

We have a well organised Patient Participation Group. If anyone is interested to join it, please contact reception. You may collect a PPG information leaflet from reception.

Our Partners

Dr N Haque, Dr S Ahmed, Dr M Sajid, & Dr G Baidwan

Dr N U Haque—MB BS 1972 University of Sind

Dr S Ahmed - MB BS 1986 University of London

Dr M Sajid—MB ChB 1997 University of Dundee

Dr G Baidwan—MB BS 2006 University of London



Practice Hours

8.00am – 6.30pm Monday, Tuesday, Thursday & Friday

8.00 am – 8.00pm Wednesday

Practice Staff:

Dr N U Haque – Senior GP & Partner

Dr H Syed – GP

Dr A Al-Mahmood – GP

Ikbir – Practise Manager

Manmeet – Clinical Pharmacist

Rebecca – Practice Nurse & Nurse Prescriber

Suzanna – Practise Nurse

Parmjit - Healthcare Assistant

Nitin – Physiotherapist

Gurpreet – Senior Admin/Recep

Dalbair – Admin/Recep

Rachael – Admin/Recep

Harvinder – Admin/Recep

Aurona – GP Assistant



Pharmacy first will enable community pharmacists to supply prescription-only medicines, including antibiotics and antivirals where clinically appropriate, to treat these seven common health conditions without the need to visit a GP.

Do you have any of these conditions? Why not see your pharmacist or book in with pharmacy first?

Sinusitis

Sore throat

Earache

Infected insect bite

Impetigo (a bacterial skin infection)

Shingles

Care Navigation

Did you know that we now have on site a clinical pharmacist, a physiotherapist, and a GP assistant. If you do need to make an appointment our reception team are trained in care navigation. They will ask you some questions to see who the right person is to deal with your concern to help give you the right care at the right time

Blood tests + Investigations

It is vital that patients have blood tests and investigations when instructed by a clinician. Blood monitoring is vitally important for certain medications and for long term conditions. Non-compliance may result in us altering your medication.